



## Our Mission

To empower and serve people in need of specialized supports by providing innovative services that improve their ability to live fulfilling lives in the community.

### Main Office

4070 Butler Pike, Suite 900  
Plymouth Meeting, PA 19462

### Street Outreach Program

Dial 2-1-1 (United Way of  
Southeastern Pennsylvania Call  
Center)

### Montgomery County

#### Mobile Crisis

hotline 855-634-4673

**[accessservices.org](https://accessservices.org)**

Access Services is an Equal  
Opportunity Care Provider.



# Street Outreach Program

Reaching Out a Hand





## Homelessness Support

The Street Outreach Program seeks to provide whole-person intervention toward improving stability for persons identifying as homeless in Montgomery County. The Street Outreach Program partners with Your Way Home to qualify persons for housing support. We recognize that people need physical stability to best pursue overall wellness and stability.

The Street Outreach program seeks to empower people to see not just where they are but where they could be, and to help people connect to the resources that support increasing wellness.

Street Outreach provides these services to Montgomery County residents experiencing street homelessness and are available 24 hours a day, 7 days a week. For help, dial 2-1-1 to enroll through the United Way of Southeastern Pennsylvania Call Center.

## What We Provide

### Screening and Assessment

Outreach workers provide assessment and screening to partner with the person and family in the identification and prioritization of needs and available resources.



### Assistance in Resolving Immediate Needs

Outreach workers try to help enhance a person or family's capacity to shelter in place safely. Examples of this include providing sleeping bags, clothing, and hygiene products. If it is determined that medical attention is required, the team will assist the person in obtaining the appropriate treatment. If imminent safety concerns exist, the team may partner with Montgomery County Mobile Crisis.

### Referral to Other Provider Services

Because we know that being homeless and being in a shelter is inherently traumatic, outreach workers support individuals and families in engaging in a problem-solving process, or housing counseling, to allow for resolution to homelessness, when possible.

The team may provide:

- Linkage to mental health and other physical health support, food resources, and other potential benefit sources.
- Assistance in navigating other systems, like the criminal justice system, Children and Youth, or the educational system.