



Our Mission:

To empower and serve people in need of specialized supports by providing innovative services that improve their ability to live fulfilling lives in the community.

Montgomery County Children's Crisis Support

1-888-HELP-414
(1-888-435-7414)

Main Office

500 Office Center Drive, Suite 100
Fort Washington, PA 19034-3234
215.540.2150 (phone)
215.540.2164 (fax)

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www.accessservices.org

Access Services serves people without regard to race, sex, color, national or ethnic origin, or religious beliefs.



**ACCESS
SERVICES**

Creating better ways to serve
people with special needs

**MONTGOMERY COUNTY
CHILDREN'S
CRISIS
SUPPORT**

Children's Crisis Support

We offer telephone and mobile crisis support to children, adolescents (up to 18 years old), and their family members in Montgomery County, PA. A trained crisis support professional will help stabilize the immediate crisis through phone and/or face-to-face contact—and continue to provide support until additional resources can be contacted.

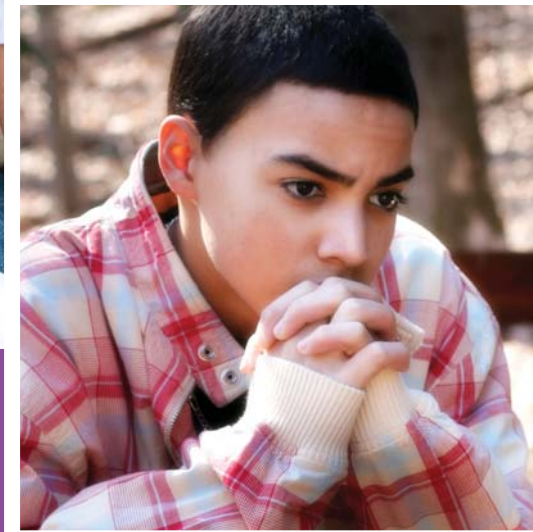
Crisis support is available 24 hours a day, 7 days a week at 1-888-HELP-414 (435-7414). Crisis intervention is provided to help children and families cope with immediate situations and direct them toward resolutions and resources that will help them better manage future crises.

All services are provided at no charge.

Available services include, but are not limited to:

- Supportive telephone counseling
24 hours a day
- Mobile on-site intervention when needed
- Strategies for reducing crisis
- Referral to other services as needed
- Emergency respite
- Psychiatric evaluation

The program helps children and families break the cycle of crisis and learn strategies to manage better over time.



Family Engagement Services

The Children's Crisis Support program also offers Family Engagement Services at no charge during and after a hospitalization.

Family Engagement Services can begin immediately upon a child's admission to a hospital for treatment. The services are comprehensive and focus on crisis planning and support while the child is still in the hospital.

At the point of hospitalization the program will:

- Work to help families resolve the presenting crisis and begin developing ways for managing crises differently in the future to lower the chances of readmission.
- Offer immediate crisis and interim support that could result in the child being discharged more quickly—including respite, telephone and in-home crisis support, and planning.
- Help children and families manage the transition from hospital to home.

For more information on Children's Crisis Support or other Access Services programs visit www.accessservices.org.

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